

County of Los Angeles – Department of Mental Health
Service Area 3

Quality Improvement Committee Meeting
September 16, 2015
9:30 am – 11:30 am

AGENDA

- | | |
|---|-------------------|
| I Welcome and Introductions - New Co-Chair | Bertrand Levesque |
| II Review of the Minutes | Bertrand Levesque |
| III Spirituality Parameter | Leticia Ximenez |

Quality Improvement

- | | |
|---------------------------|------------------------|
| I Social Model QI project | Dawn Dades |
| II Survey's November 2015 | Greg Tchakmakjian |
| III Cultural Competency | Sandra Chang-Ptasinski |

Quality Assurance Liaison Meeting

- | | |
|---|-------------------|
| I DSM 5 and ICD9/10 | Gassia Ekizian |
| II Documentation Training & Special Taining | Margaret Faye |
| III Policy 104.08 Clinical Rec. Maint. Org... | Margaret Faye |
| IV State Documentation Training | Bertrand Levesque |
| V Clinical Form- Updated | Margaret Faye |
| VI Urge to Drink Scale | Bertrand Levesque |

Other Issues

- | | |
|-----------------|-------------------|
| I Announcements | All |
| II Adjournment | Bertrand Levesque |

**Next Meeting: at Enki, 3208 Rosemead Blvd
2nd Floor, El Monte, Ca**

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	Service Area 3 QIC	Date	9/16/2015	
Place	ENKI - 3208 Rosemead Blvd., 2 nd Floor, El Monte, CA 91731.	Start Time:	9:30 am	
Chairperson Co-Chairs	Dr. Bertrand Levesque Mrs. Gassia Ekizian Dr. Margaret Hathaway	End Time:	11:29 am	
Members Present	Judy Law	Alma	Gassia Ekizian	Foothill Family Services
	Susan Lam	Almansor MH	Margaret Faye	Hathaway
	Sharon Scott	Arcadia	Stella Tam	Heritage
	Emily Dual	Bienvenidos	Ari Winata	Hillsides
	Fernando Reyes	Bienvenidos	Kristy Gerritse	Homes for Life
	Mark Rodriguez	Bridges	Jessica Rentz	Leroy Haynes Center
		Center for Integrated		
	Rachel Riphagen	Family and Health	Karen Sammon	Maryvale
		Services		
	Leslie Shrager	Children's Bureau	Gabriela Rhodes	McKinley Children's Center
	Erin Grierson	Crittenton Services	Uyen Nguyen	Pacific Clinics
	Paula Randle	David & Margaret Youth	Vivian Chung	Prototypes
		and Family Services		
	Sandra Chang Ptasinski	DMH	Nicole Unrein	Prototypes
	Bertrand Levesque	DMH	Jennifer Lomas	PUSD
	Greg Tchakmakjian	DMH	Diana Scott	Rosemary
	Elizabeth Townsend	DMH - Certifications	Rebecca deKeyser	San Gabriel Children's
	Robin Washington	DMH	Amber Marinoff	SPIRITT
				Social Model Recovery
	Nikki Collier	DMH	Dawn Dades	Systems
Nancy Uberto	D'Veal	Rocio Bedoy	Tri-City MH	
Michael Olsen	ENKI	Keri Zehm	Tri-City MH	
Windy Luna-Perez	Ettie Lee	Joe Bologna	Trinity	
	Five Acres Boys and Girls			
Tiffani Tran	Aid Society	Rosemary Flores	Trinity	

Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	Dr. Levesque called the meeting to order and followed with self-introductions. He announced that Dr. Margaret Faye has been selected as the new co-chair.		
Review of Minutes	The minutes were reviewed. Motion to accept by Nicole Lomas and seconded by Robin Washington.		
Spirituality Parameter	Dr. Leticia Ximenez distributed a pre-survey that everyone completed at the meeting. A follow-up post survey will be sent out through email in three months. She discussed the Spirituality Initiative—how the state and nation are looking at how spirituality can be integrated into mental health. She also discussed spirituality and its role in recovery.	See handout.	
Social Model Recovery Systems QI Project	Dawn Dades and one of the staff from Social Model Recovery Systems presented one of their QI Projects from the last fiscal year 14-15. They used the NIATx model: www.niatx.net The goal of the project was to improve participant engagement: to decrease the number of treatment abandonments within the first 30 days of treatment by calling each new intake within 48 hours of their first appointment. Handouts demonstrate a greater percentage of engagement each quarter.	See handout.	
MSIP Survey Data	MSIP surveys will be conducted in November. More information will be sent out regarding specific dates and the randomly selected agencies. Dr. Greg Tchakmakjian thanked the agencies in advance for their participation.		
Cultural Competency	Dr. Sandra Chang-Ptasinski discussed the California reducing disparities project. They are calling for proposals from communities and grass-roots organizations. Next meeting		

Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
	10/14/15 from UREP subcommittee LGTBQA to talk about projects and share the glossary.		
DSM 5 and ICD9/10	The forms are on the website. Outcomes for PEI are geared for DSM 4 and they are making changes. Ms. Ekizian discussed the process and training at Foothill. It is very similar to the DMH training. They ran a report in their EHR to find common diagnoses and created their own crosswalk. Go ICD10 blue book to confirm. On the assessment form, you need the ICD10. DMH has three reports via SIFT, but they will not be available until the end of the month. ICD has replaced the DSM language in the provider's manual pages: 12-19. This is on the website. You can override the DMH conversion if you go in and make the change. No crosswalk is 100%.	Please see Quality Assurance Bulletin No. 15-08.	
Documentation Training & Special Training	If you register and cannot attend, please notify DMH so someone on the waiting list can attend.	Please review handout.	
Policy 401.02	This is effective as of 8/31/2015.	Please see handout.	
State Documentation Training	Bulletins and provider manuals is what needs to be followed.		
Clinical Form-Updated			
Urge to Drink Scale	This can be billed to the same code in that service.		
Handouts	<ol style="list-style-type: none"> 1. Agenda 2. Meeting Minutes: August, 2015 3. SOPP 4. Parameter 4.15 		

Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
	5. LACDMH Spirituality Power Point 6. One Day Training on Spirituality 7. QI Project from Social Model Recovery Systems 8. Quality Assurance Bulletin No. 15-08 9. Medi-Cal Included Outpatient and Day Service ICD-10-CM Diagnosis 10. Documentation Training Schedule 11. LACDMH Policy 401.02		
Next Meeting	Next Meeting is November, 2015 (9:30 a.m. – 11:30 a.m.) at ENKI, 3208 Rosemead Blvd., 2 nd Floor, El Monte, CA 91731. May change the date of the November meeting. More information to follow.		

Respectfully Submitted, Keri Zehm, Tri-City Mental Health